

Project Title	Digital Patient Journey
Institution/Department	Department of Health, Eastern Cape
Innovation	<p>The HMS2 is purpose built to function seamlessly within the South African digital health ecosystem, adhering to best practices in system development and integration with other essential components within the ecosystem, as guided by the SA Digital eHealth Strategy and the SA Health Normative Standards Framework.</p> <p>A standout feature that distinguishes the HMS2 from others is its ability to the SA Health Normative Standards Framework, enabling smooth interoperability and facilitating the exchange of patient information across different systems. This capability ensures the creation of a unified patient medical record system, which makes crucial patient data easily accessible and available to authorised healthcare providers.</p>
Impact	<p>The implementation of HMS2 has ushered in a new era of digital healthcare in the Eastern Cape and the Free State provinces. With the migration of 27 hospitals in the Eastern Cape and 4 hospitals in the Free State from a traditional manual patient administration, revenue, and patient management system to an integrated digital health ecosystem using HMS2. The healthcare landscape in these facilities has undergone a significant transformation. The HMS@ has resulted in the following:</p> <ul style="list-style-type: none"> • Enhanced patient care. • Streamlined operations. • Improved revenue management. • Enhanced interconnectivity. • Enabled remote consultations. • Allowed data-driven healthcare decision-making.
Contact Details	E-mail: Knowledge@cpsi.co.za